

Rightway as a Resource During COVID-19 and Beyond

Rightway Healthcare is a service included in your benefits that provides you with a dedicated clinical Care Team. Your Care Team includes doctors and nurses who provide concierge support to advocate for members through all their healthcare needs.

Here are some additional ways we can support you through the COVID-19 pandemic.



Mental Health

- Provide guidance on available mental health resources to help with stress
- Schedule virtual visits with behavioral health specialists
- Support you with tough decisions during a time of heightened anxiety



Telemedicine

- Find doctors who have recently moved to providing telemedicine services
- Explain costs and insurance coverage of virtual visits
- Reduce your exposure to potential infection by finding alternative care



Diagnosis & Testing Support

- Direct you to convenient testing locations if symptomatic
- Conduct initial evaluation by trusted clinician and advise on next steps
- Provide follow ups and care support throughout recovery



Coordinating Regular Care

- Easily reschedule appointments cancelled due to pandemic
- Ensure you can be seen by top providers once offices reopen
- Provide interim guidance on conditions between appointments



Resources

- Up-to-date information available at rightwayhealthcare.com/covid-19
- Care Team is available 8 AM - 11 PM EST on weekdays and 9 AM - 5 PM EST on weekends
- Get started by calling 917-594-6886, downloading the 'Rightway Healthcare' mobile app, or visiting consumer.rightwayhealthcare.com

